



Key Takeaways

- The importance of planning for voice & data communication cannot be overemphasized. We must plan together to avoid silos – we can't afford to repeat the mistakes of land mobile radio.
- Even if your agency has no plans to switch to FirstNet, it's important to set up a FirstNet Central Portal. Without one, your responders will be put on the national account, and won't receive the state QPA advantages. Additionally, you won't have situational awareness in the event of an emergency. **Uplift is vitally important during incidents/events in your area!**
- IPSC is testing/implementing two technologies that will accelerate the convergence of LMR over LTE. This could save agencies significant money, but it's important to remember that, at this point, LTE is NOT MISSION CRITICAL. *Radios should not be taken out of the hands of first responders.*
- IPSC has reorganized to better serve you! The IPSC Connection Center (ICC) is your "one stop shop" for all things IPSC - 317-234-1540 , ICC@ipsc.IN.gov. Please remember ****If it's an emergency you MUST call, not just send an email****
- IPSC has cache equipment for pre-planned events or for emergency response! Request through our IPSC ICC. Equipment includes but not limited to: 7/800MHz portable & base station radios; Chargers; 7TAC repeaters; Cradlepoints (FirstNet) Devices; CEL-FI Band 14 FirstNet signal booster; FirstNet Cellular drop kit; Data Deployable (Mobile CAD) units – Email: icc@ipsc.in.gov or call 317.234.1540
- Agencies should be planning to phase out all non-TDMA compliant radios in preparation for a future upgrade to P25 Phase II. Contact IPSC or your vendor if you're not sure which radios are non-TDMA compliant. We will be announcing a date when new IDs requested must demonstrate TDMA compliance.
- Out of alignment radios cause problems and should be tuned/aligned every two years. IPSC offers FREE checks on 3 Motorola radios, by appointment to any agency!
- **Locate, Activate, Every 8!!!** Find your radios, activate the push-to-talk button to make sure it's transmitting, and check programming to make sure you have all the mutual aid and event talk groups. Set your radios that aren't used daily on a schedule every 8 weeks, or the 8th day of each quarter.
- IPSC is very willing to help you review your codeplug, this is by appointment.
- Have you written/updated your communications plan? Here's a template to get you started: [https://www.in.gov/ipsc/files/SAMPLE County Emergency Communications Plan revised July 2019.docx](https://www.in.gov/ipsc/files/SAMPLE%20County%20Emergency%20Communications%20Plan%20revised%20July%202019.docx).

